

PREPARING FOR 2030: WPI'S AI TRANSFORMATION



Water Professionals International serves governmental jurisdictions and certified water professionals navigating workforce shortages, retirements, and rapid technological change. Partnering with Sidecar, WPI has built the skills, culture, and tools to lead their industry into the future.



Real Tools, Built by the Team

Staff aren't just users, they're builders. AAiP-certified team members have created custom bots to manage daily work, proving AI adoption can be hands-on and immediate.

Efficiency That Scales

From AI-powered travel tracking to automated workflows, time savings are happening across the organization, freeing staff to focus on higher-value work.

Resilience Built In

When staffing gaps emerged, AI stepped in to maintain continuity, keeping operations running without disruption.

Better Member Experiences

Personalized newsletters and 24/7 chatbot support ensure members get timely, relevant answers, without adding to staff workload.

Key AI implementations as a direct result of WPI's widespread adoption of Sidecar's AI Learning Hub:

- AI-assisted exam development and practice
- AI integration into its certification management human error
- Data-driven insights to help jurisdictions plan for workforce needs

WPI is leveraging AI to modernize the industry through three key initiatives:

- AI-assisted development of core certification and practice tools.
- Seamless AI integration to slash errors and administrative lag.
- Flexible, AI-supported credentialing for remote water professionals.



"We all "speak the same AI language" thanks to the Sidecar AI Learning Hub."

**Haley Vanness, VP
Water Professionals
International**